# Prison Fellowship Scotland – Privacy Policy

#### Overview

The pages on the website <u>www.pfscotland.org</u> ('the website') are published by PFS Central Office ('us' or 'we'). For the purposes of the Data Protection Act 1998, as well as the new 2018 GDPR, Prison Fellowship Scotland is the data controller.

If you have any questions or concerns, please contact us by writing to us at **Connect House, 42 Hollowglen Road, Glasgow, G32 0DP** 

## **Personal Information**

We will not collect any information about you, except where it is specifically and knowingly provided by you. We may collect the following information from you via our website contact form > name and role > email address & contact number. The information collected will be used to send you the information you have requested from us, including (where you request us to do so) adding you to our distribution list. If you do not provide the relevant personal information to us, we may not be able to provide you with the information you have requested. We may share non-personal aggregate statistics (group) data about our website visitors' traffic patterns with partners or other parties. However, this will not include, and we do not sell or share, any personal information about individual users. All information you provide to us is stored on our secure server. By submitting your personal data, you agree to us storing it. We will take all steps necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

#### **Your Rights**

Your personal data is protected by the Data Protection Act 1998 & the 2018 GDPR regulator. You may request details of your personal information, that we hold, to be removed from our database at any time.

If your details have changed or you believe that any information we are holding on you is incorrect or incomplete, please write to us at **Connect House, 42 Hollowglen Road, Glasgow, G32 0DP** 

or email us at <u>office@pfscotland.org</u> as soon as possible. We will promptly correct or delete any information found to be incorrect.

### **Disclosure of Personal Information**

We value your trust and aim to protect any personal information you provide to us as part of our relationship with you.

### **Complaints**

If you wish to raise a complaint about the way we handled your personal information, you can contact us at office@pfscotland.org

If you are not satisfied with our response to your complaint or believe we are not processing your personal data in accordance with the law you can complain to the Information Commissioner's Office (https://ico.org.uk/).

#### **Policy Changes**

Any changes to this policy will be posted here.

## Security

We treat all the data held with the utmost care and security. Any details you give will remain completely confidential.

## **Hyperlinks**

This website may provide links to third-party sites for your convenience and information. We do not endorse or make any representations about third-party sites. This Privacy Policy does not cover the personal data you choose to give to unrelated third parties and we encourage you to review the privacy statement on any third-party sites before submitting your personal information on those sites.

Last updated: Sept 2020